

COMMUNITY HOMELESSNESS REPORT SUMMARY

Regina, Saskatchewan

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

Yes – DC and IH funding streams co-exist

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC CE and the IH CE and/or IH CAB over the reporting period?

Yes

Describe this collaboration in more detail.

Namerind Housing Corporation as the Community Entity for Regina administers both the Designated Communities and Indigenous Homelessness funding streams. We have one combined (DC & IH) Community Advisory Board which, in Fiscal Year 22/23 was comprised of approximately 50% Indigenous representation overall and 75% among its community members, therefore all aspects of our work consider and incorporate Indigenous perspectives. During the design phase of our Coordinated Access (CA) system, we brought together a new Indigenous Advisory Committee to the CCI (Community Capacity and Innovation) Group which oversaw the development of CA system design, policies and procedures. The Indigenous Advisory Group was comprised of representatives from Indigenous frontline homeless serving organizations, and provided invaluable input / feedback to / on the work of the CA Design Lead and CCI Group which also had Indigenous representation. Once Coordinated Access Regina (CAR) was stood up on 01 April 2022 (also lead by Namerind Housing), we began our work to assemble a CAR Governance Group with the aim of recruiting a majority Indigenous voting members to, much like the CAB, be representative of the homeless population we serve (approximately 79% Indigenous). Additionally, our provincial HIFIS Lead ensured that their work was and will continue to be informed by OCAP principles. We have Indigenous representation on the various HIPSK (Homelessness Information Partnership Saskatchewan) working groups representing the three Saskatchewan Designated Communities including representation from Metis Nation Saskatchewan which administers Reaching Home rural & remote and distinction based funding in the province.

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?	Yes
Describe this collaboration in more detail.	
<p>Since Namerind Housing became the Community Entity in Regina in April 2020, we have increased the number of Indigenous organizations funded under Reaching Home to provide frontline homelessness interventions from three (3) in FY 2020/21 to seven (7) in FY 2022/23 (with increasingly larger investments per program year over year). These seven organizations represent the vast majority of Indigenous agencies in Regina providing homeless and related services and, therefore, provide Indigenous clients choice with regards to working with / being supported by Indigenous staff through Indigenous centred, culturally informed programming. Frontline staff of all Indigenous Reaching Home funded agencies, as well as their program supervisors take part in regular Coordinated Access Regina (CAR) Case Management and Team Leads meetings respectively, and form part of the group of funded partners that continue to further develop and refine CAR policies and procedures so that our work will progressively become more reflective of Indigenous ways of helping and healing. These organizations also bring to the Coordinated Access system a deep, lived understanding that Indigenous homelessness is a complex, multi-layered issue. As a group, we continuously strive to indigenize the work of CAR including through supporting the work being done nationally to develop an Indigenous Assessment Tool to replace the Service Prioritization Decision Assistance Tool (SPDAT). Additionally, as mentioned above, the CE works with Metis Nation Saskatchewan (MN-S) under the HIPSK provincial HIFIS 4 cluster partnership. While Coordinated Access Regina's operations were centralized during its inaugural year, CAR is working on defining the roles and responsibilities of Designated Access Points in accordance with the hybrid CA system the community chose. Indigenous organizations will be important contributors to these discussions in the coming months.</p>	

<p>With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>As detailed above, Regina has a combined DC & IH Community Entity and Community Advisory Board. All Reaching Home funded Indigenous frontline homeless serving organizations have been part of our ongoing consultations and collaboration with regards to the implementation of Coordinated Access, the HIFIS 4 system and adopting an outcomes-based and data-driven approach in Regina and, as such, all information contained in the FY 2022/23 Community Homelessness Report is informed by this collaboration.</p>	

Does your community have a separate IH CAB?	No

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

Coordinated Access Regina (CAR) and the community began its work on 01 April 2022. We created an Action Plan to review, update and further refine policies and procedures over the past year and were advised by the Homelessness Policy Directorate on 20 April '23 that we have met all Reaching Home minimum requirements under the Coordinated Access Directive. All CAR documents were submitted prior to 31 Mar to CAEH's Technical Assistance Team for verification and we are awaiting the results of this review. Individuals with lived experience of homelessness are members of the Coordinated Access Regina Governance Group. The HIFIS 4 system was launched in Regina on 22 September '22 with twelve out of thirteen Reaching Home funded frontline homeless serving organizations. One agency was awaiting a HIFIS system issue being fixed, and so delayed with onboarding until March '23. Our HMIS is a provincial HIFIS 4 cluster currently encompassing the three Saskatchewan Designated Communities of Regina, Saskatoon and Prince Albert under the Homelessness Information Partnership Saskatchewan (HIPSK). The use of a shared data collection and case management system will allow the three DC communities (and potentially rural and remote areas in future) to collect more wholesome data on the provision of housing and related services to homeless individuals and families, and will assist in addressing the unique challenges of homelessness in and across Saskatchewan's (largest) communities through data-driven decision making. While the Coordinated Access System (and HIFIS) in Regina is currently focused on Reaching Home funded agencies, as the system continues to grow more stabilized, we will work outwards to create a more inclusive and shared system. The Salvation Army Waterston Centre is scheduled to be the first external agency (non Reaching Home funded inventory partner) to be onboarded onto HIFIS in FY 2023/24.

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Not yet	Not yet

Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

Commencing on 01 April '22, Coordinated Access Regina transferred the List from the Centralized Housing Intake Process (precursor to CA) to Coordinated Access Regina (CAR). When the Homeless Individuals and Families Information System (HIFIS) 4 was launched in Regina on 22 September '22, CAR began to transfer the data from its temporary BNL (an excel spreadsheet) into the HIFIS 4 system. This was followed by a complete file audit performed by Coordinated Access Regina to ensure all clients were properly captured and their documentation and data in HIFIS 4 were complete and up-to-date (to referral-out point). We are now exclusively using the HIFIS 4 Prioritization List, and data entered by CAR is real-time and complete. In our FY23/24 Contribution Agreements we set service delivery standards for HIFIS 4 data entry, particularly Housing Placement / Housing History, and case management follow up, and over the coming months, we will be working with funded partners (frontline homeless serving organizations) to improve their understanding of, speed up, and hone data entry practices and HIFIS 4 system requirements (what entries (post referral-out) trigger the system to remove a client from the BNL). Over the past six months, the HIFIS Lead team has made several updates and improvements to the List to better support the Coordinated Access Regina team. This included the development of a custom Prioritization Report as well as other custom reports for CAR and the CE to be able to track, compare and verify data at the local level.

Over next fiscal year, the HIFIS Lead team will be supporting the community's efforts to improve the quality and timeliness of data being inputted into HIFIS. This will be done through offering additional remote and in-person training as well as providing constant support through the HIFIS help desk. In addition, the HIFIS team will be auditing data inputted by inventory partners on a regular basis and will work with CAR and the CE to address any issues identified.

More information about the Unique Identifier List

Step 1. Have a List

Where does data for the List come from?

- ☒ HIFIS
- ☐ Excel
- ☐ Other HMIS
- ☐ Other data source(s)
- ☐ Not applicable – Do not have a List yet

Please describe how the List is created using HIFIS:

The Regina Prioritization List is created using a custom report. This is due to the use of a shared HIFIS system across the three DC communities in Saskatchewan. The prioritization list was developed using Crystal Custom Reports.

Step 1. Have a List (cont.)

For the List, does the community have...

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Yes

Chronic homelessness

x	Federal definition
	Local definition

From the List, can the community get data for...

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get demographic data for...

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List?	Other (please define)
If other, how often is information updated?	
The List is updated weekly by Coordinated Access Regina, but not yet regularly by Reaching Home funded CAR inventory partners. We have included the requirement for timely data entry in our FY 23/24 Contribution Agreements and will be providing additional in-person HIFIS 4 training to all Reaching Home funded partners in early spring '23 to improve data timeliness and accuracy.	
Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?	Not yet
Is housing history updated regularly on the List?	Not yet
Is there a process in place for keeping chronic homelessness status on the List up-to-date?	Yes

Step 3. Have a comprehensive List	
Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?	Yes
Optional question: How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the “ <i>Understanding Community-Level Data</i> ” worksheet.	
	no similar data is available outside the Reaching Home program for Regina at this time.

Step 4. Track outcomes and progress against targets using data from the List	
Does the List meet the benchmark of a “Quality By-Name List” confirmed by the Canadian Alliance to End Homelessness?	Select one

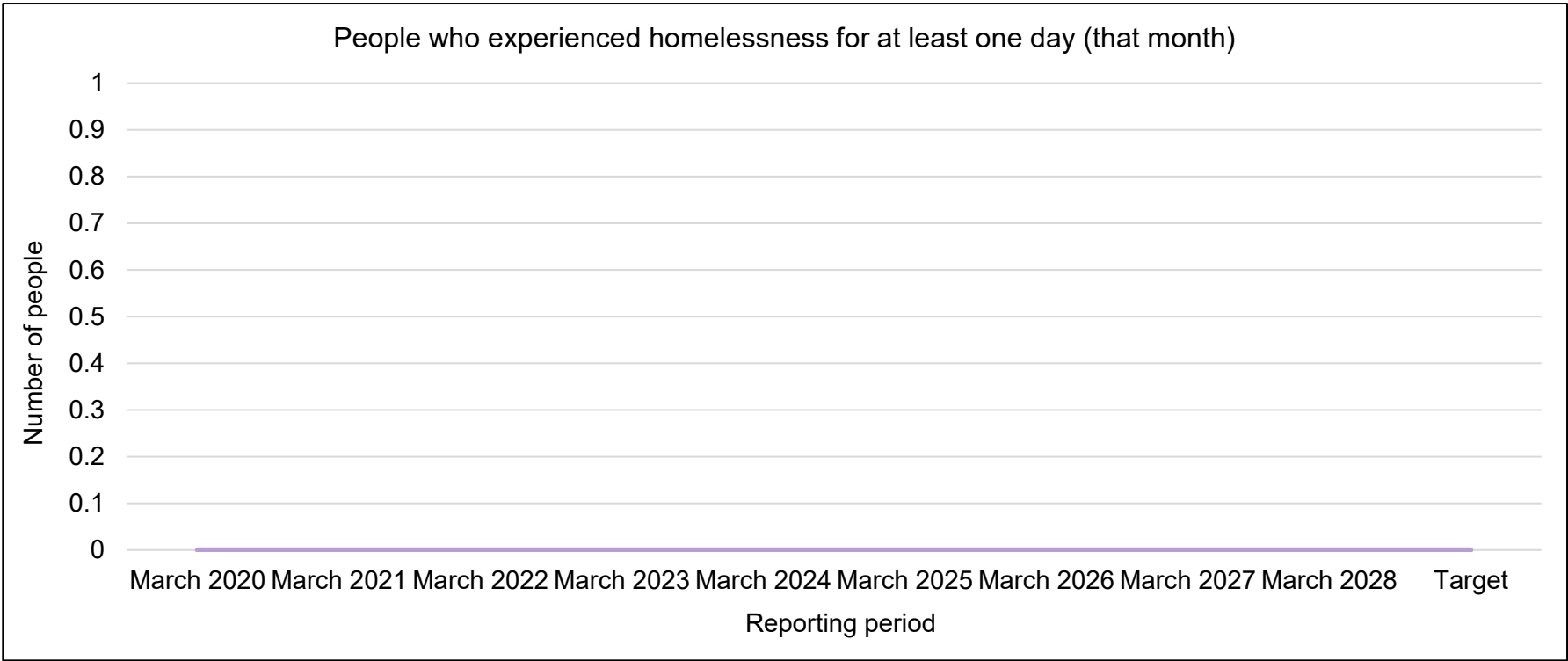
Section 4. Community-Level Outcomes and Targets – Monthly

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)										

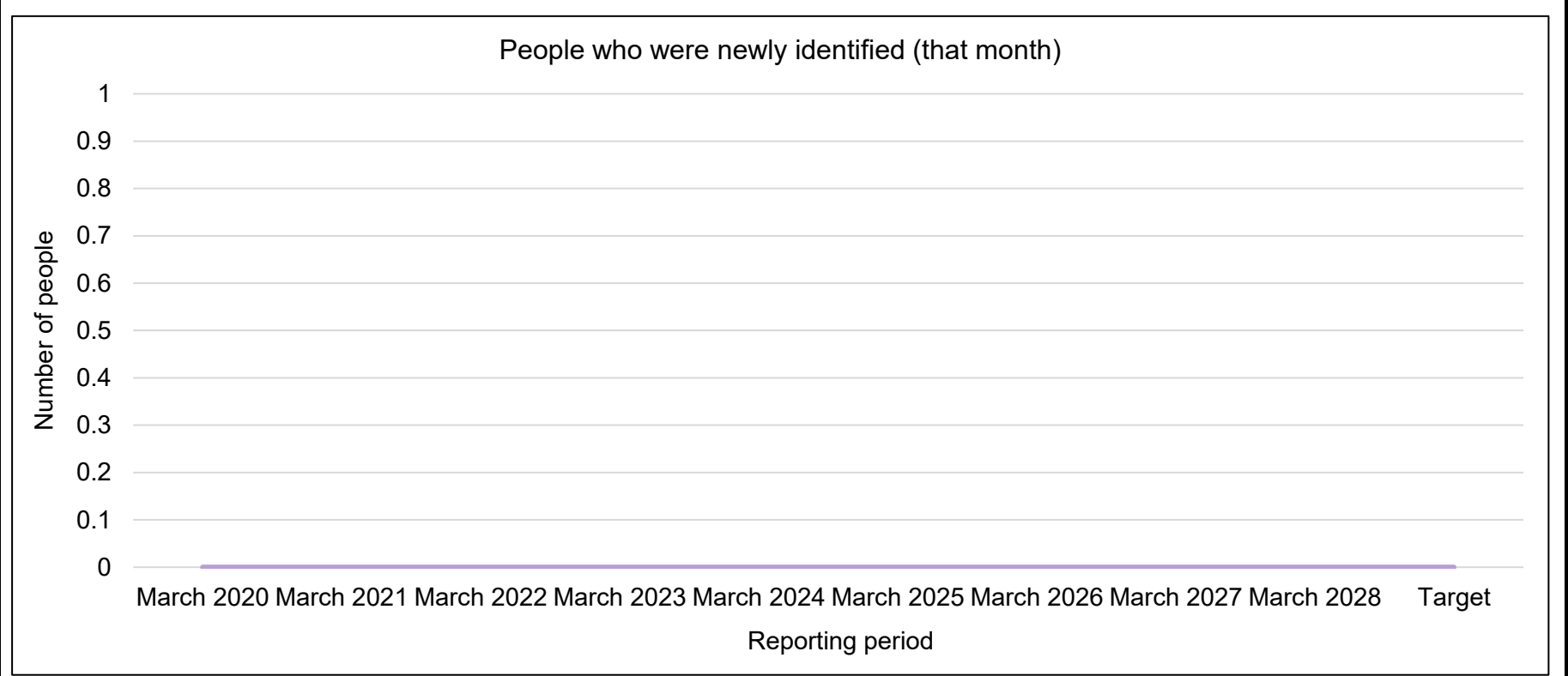


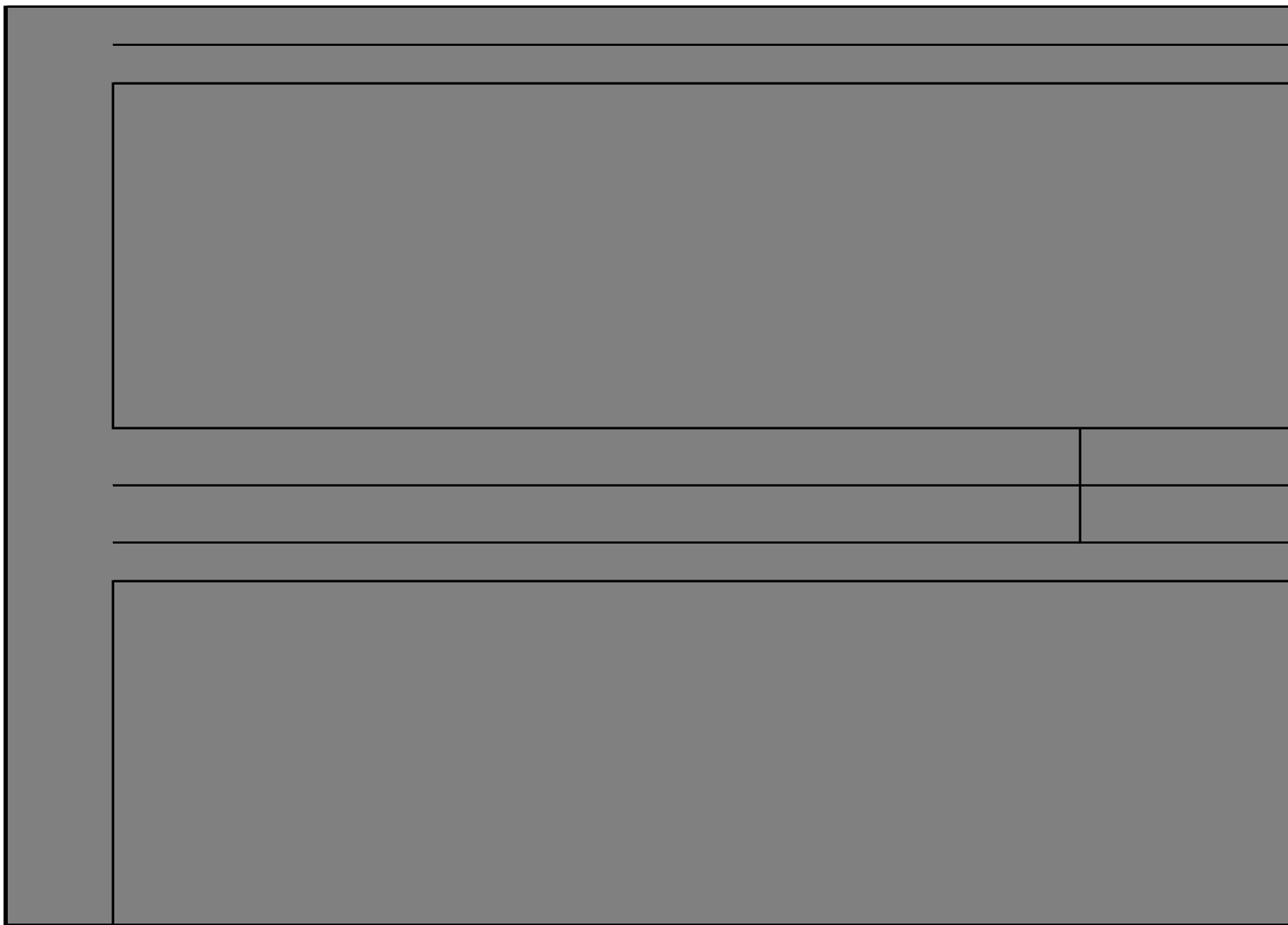


Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #2 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)										

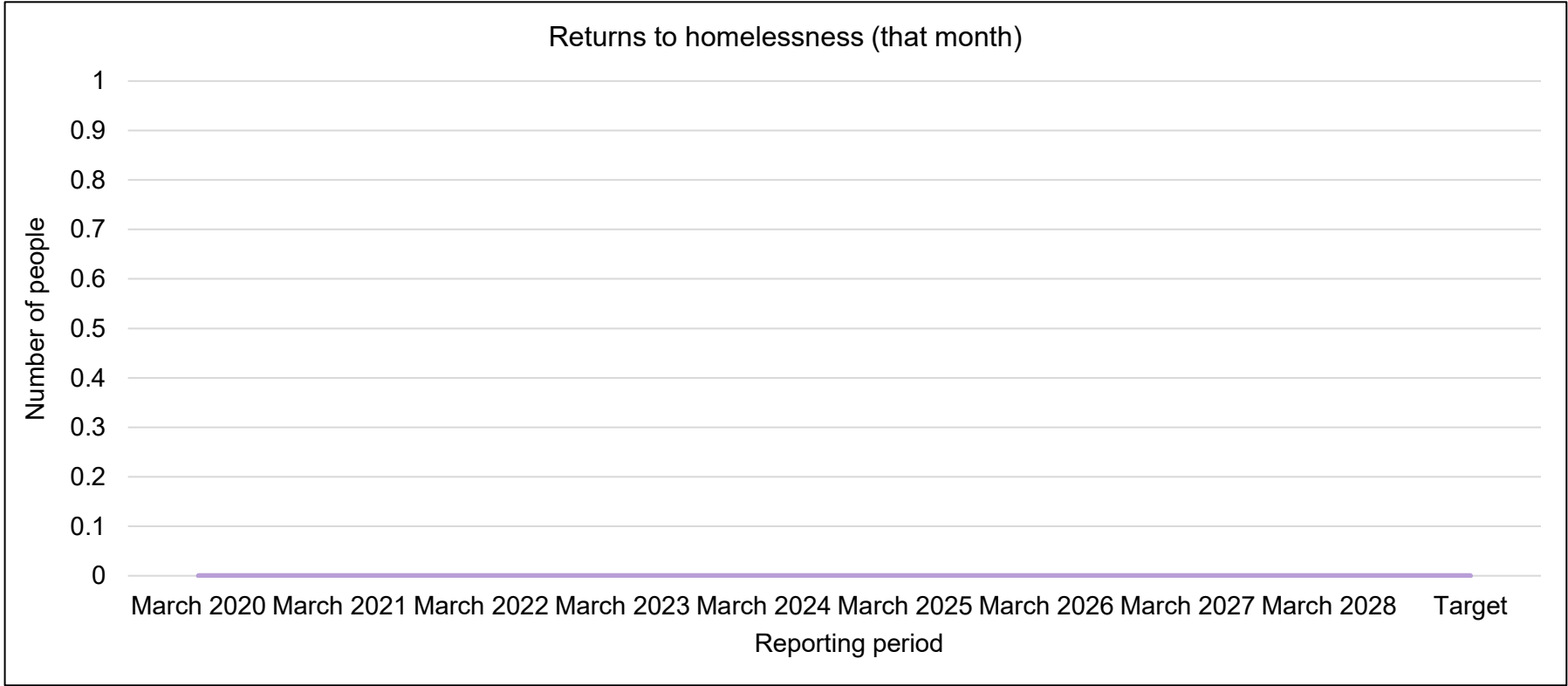


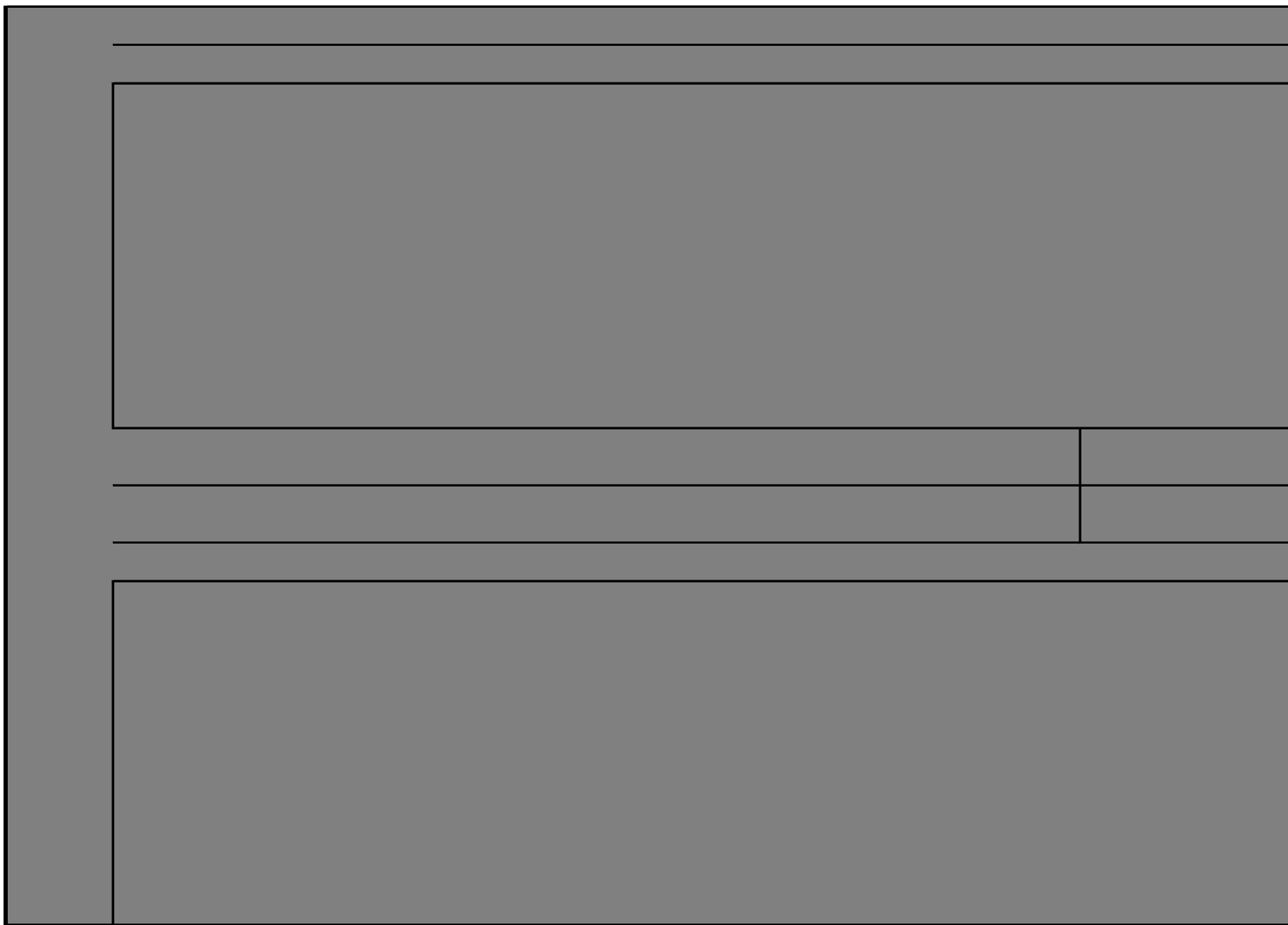


Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #3 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)										

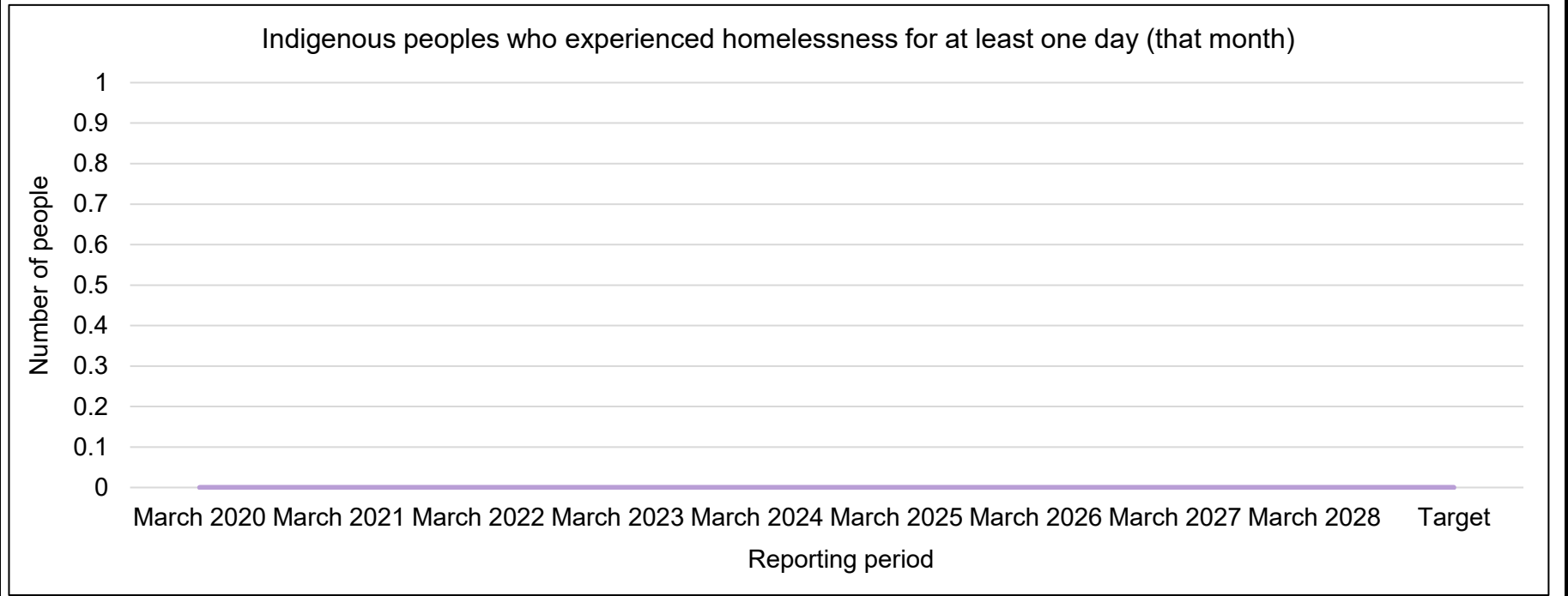




Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #4 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)										

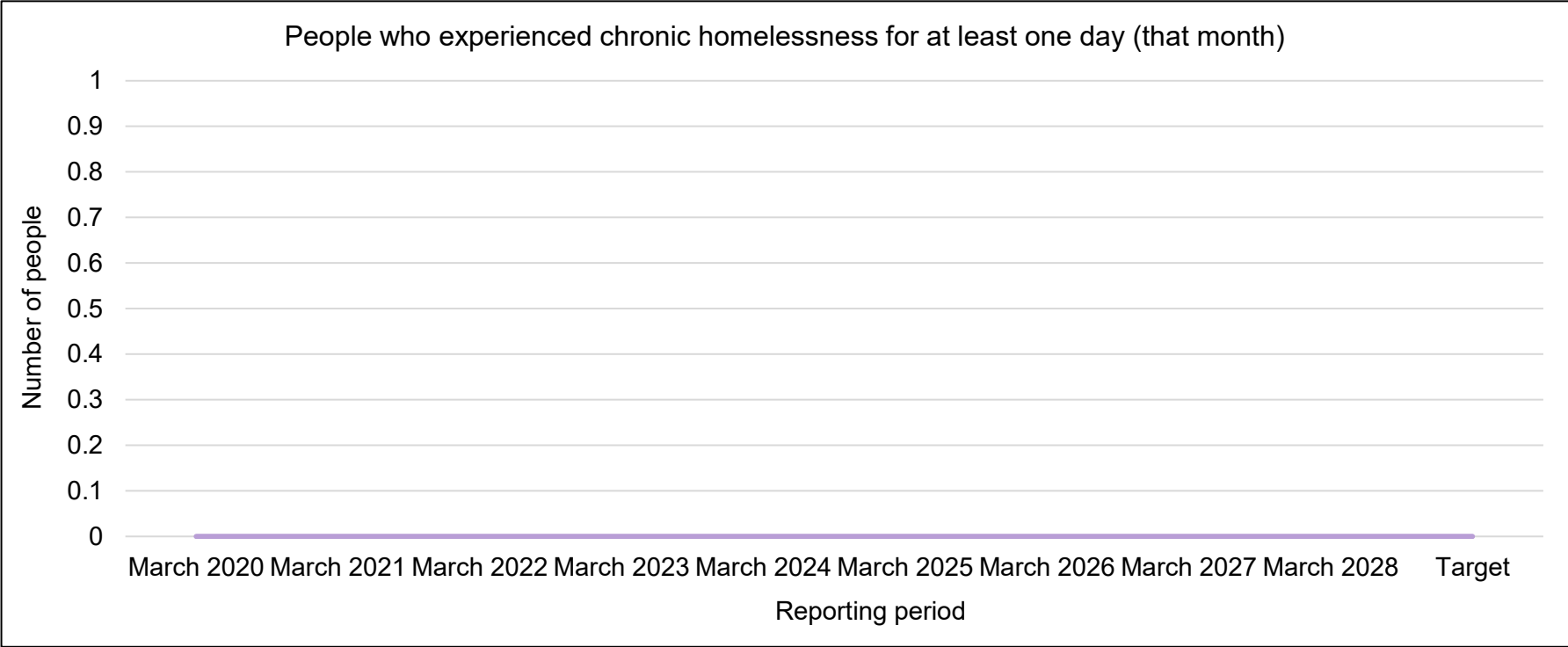


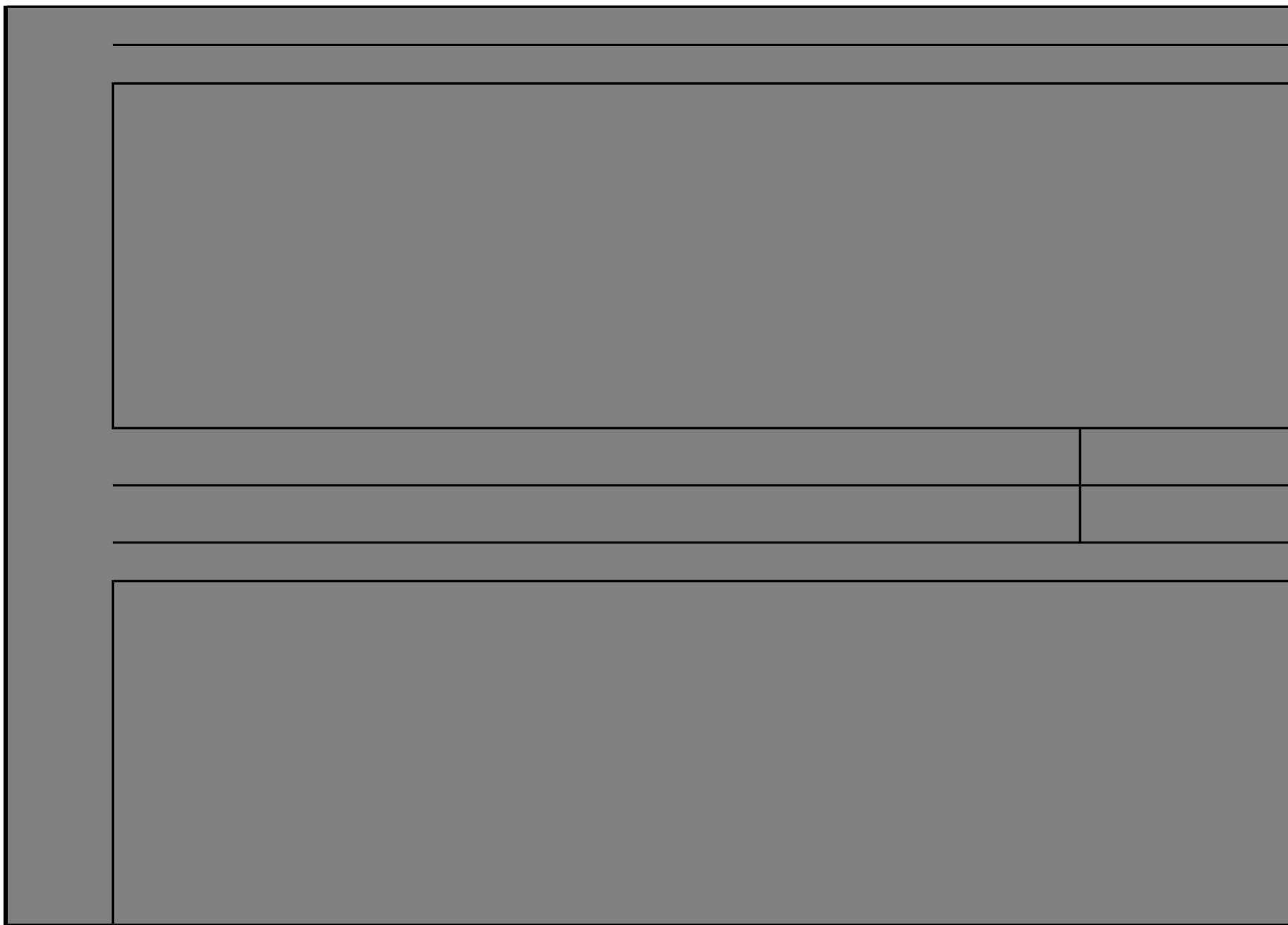


Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #5 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)										





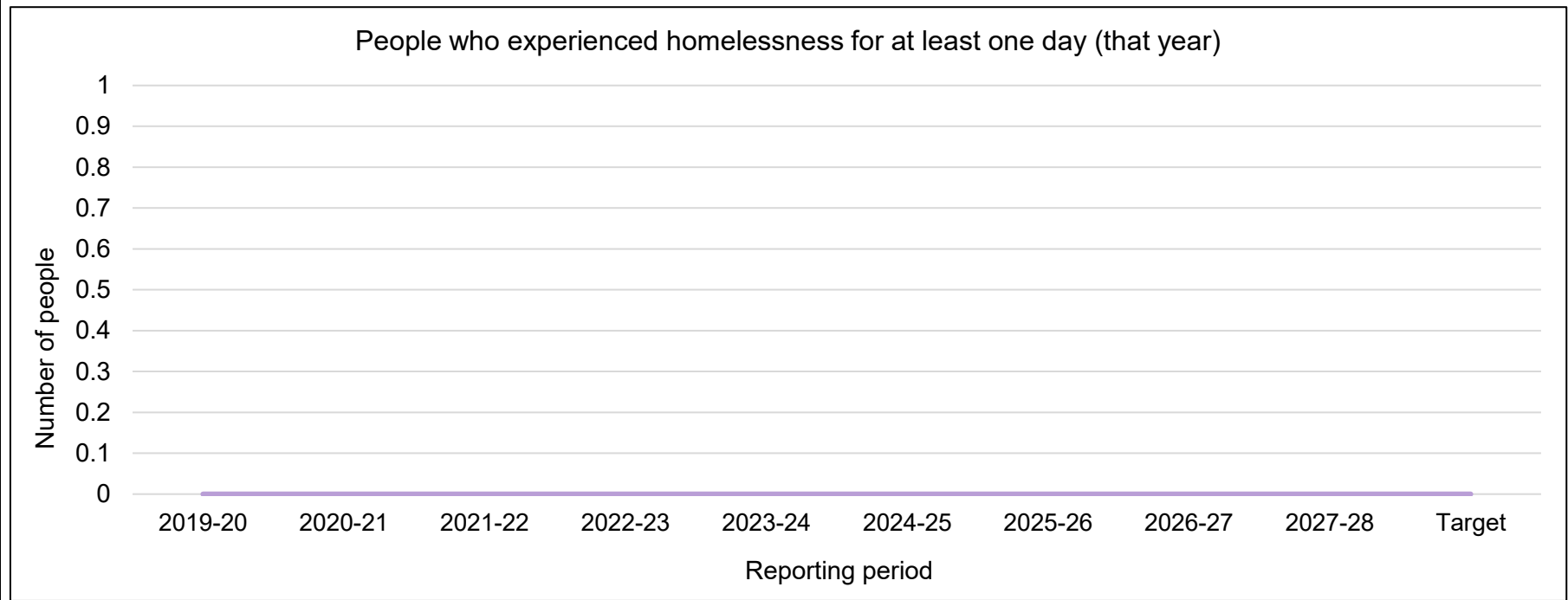
Section 4. Community-Level Outcomes and Targets – Annual

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)										

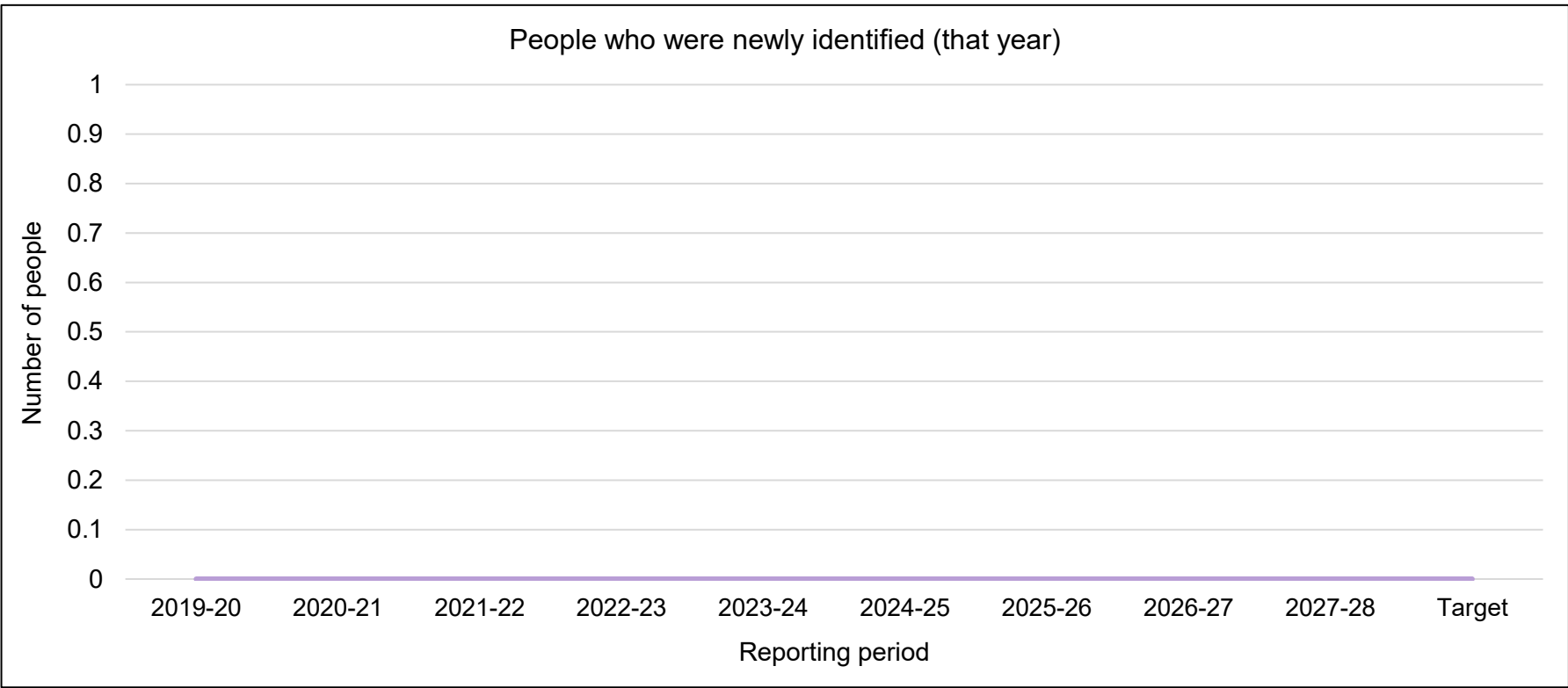




Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #2 for the reporting period.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)										

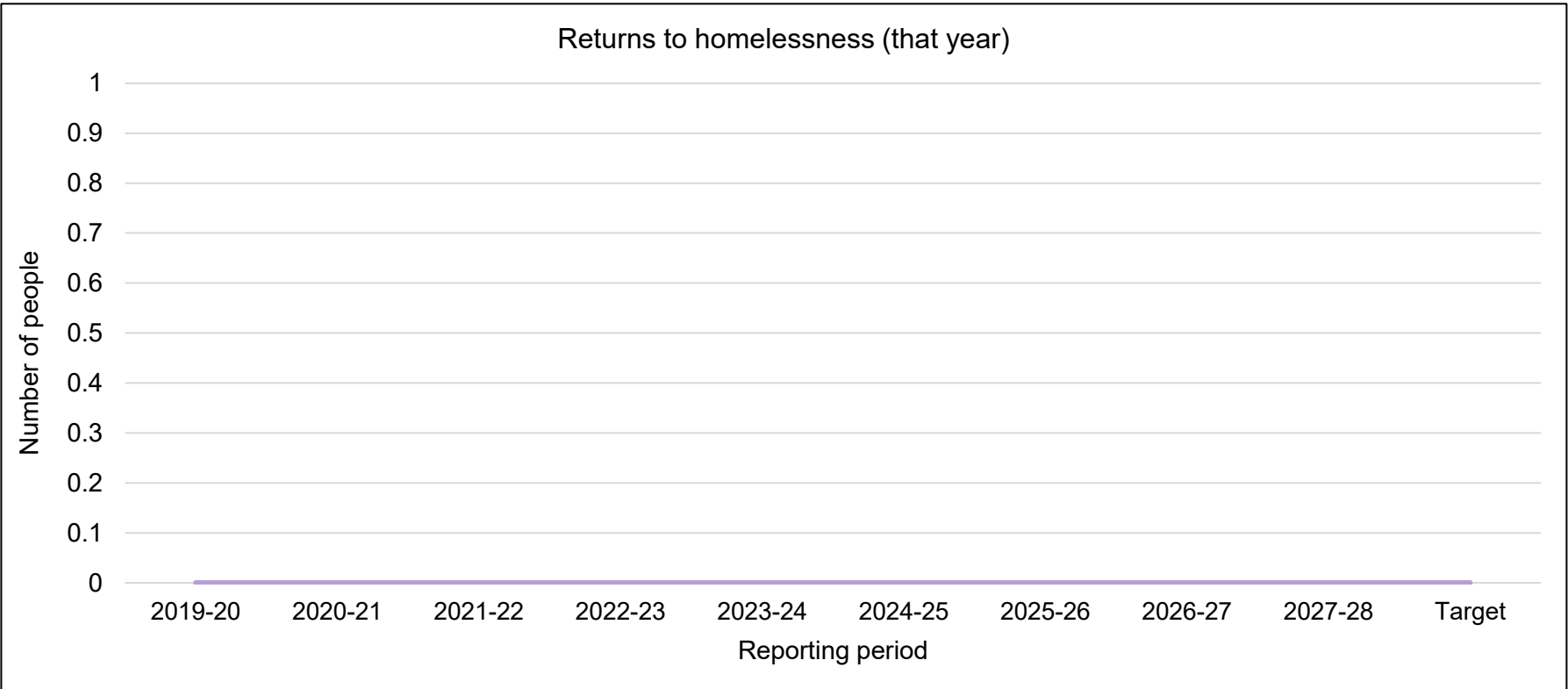




Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #2 for the reporting period.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)										

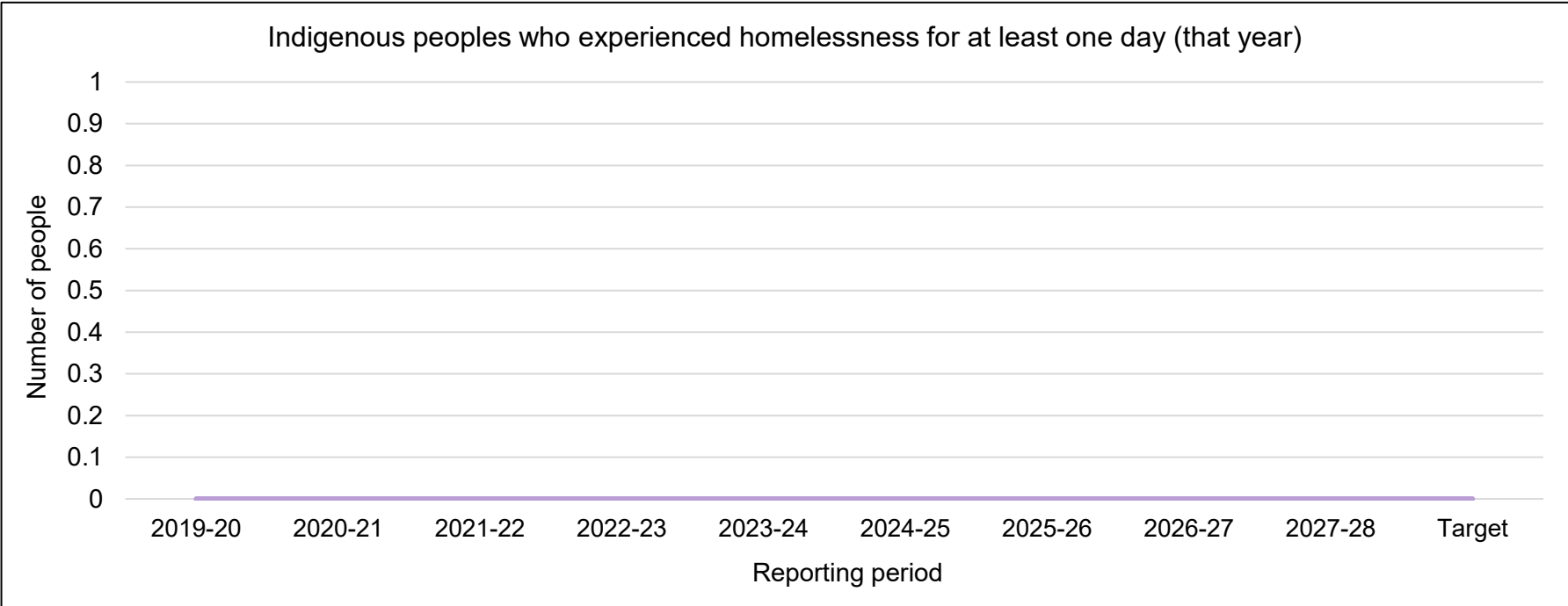




Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #4 for the reporting period.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)										

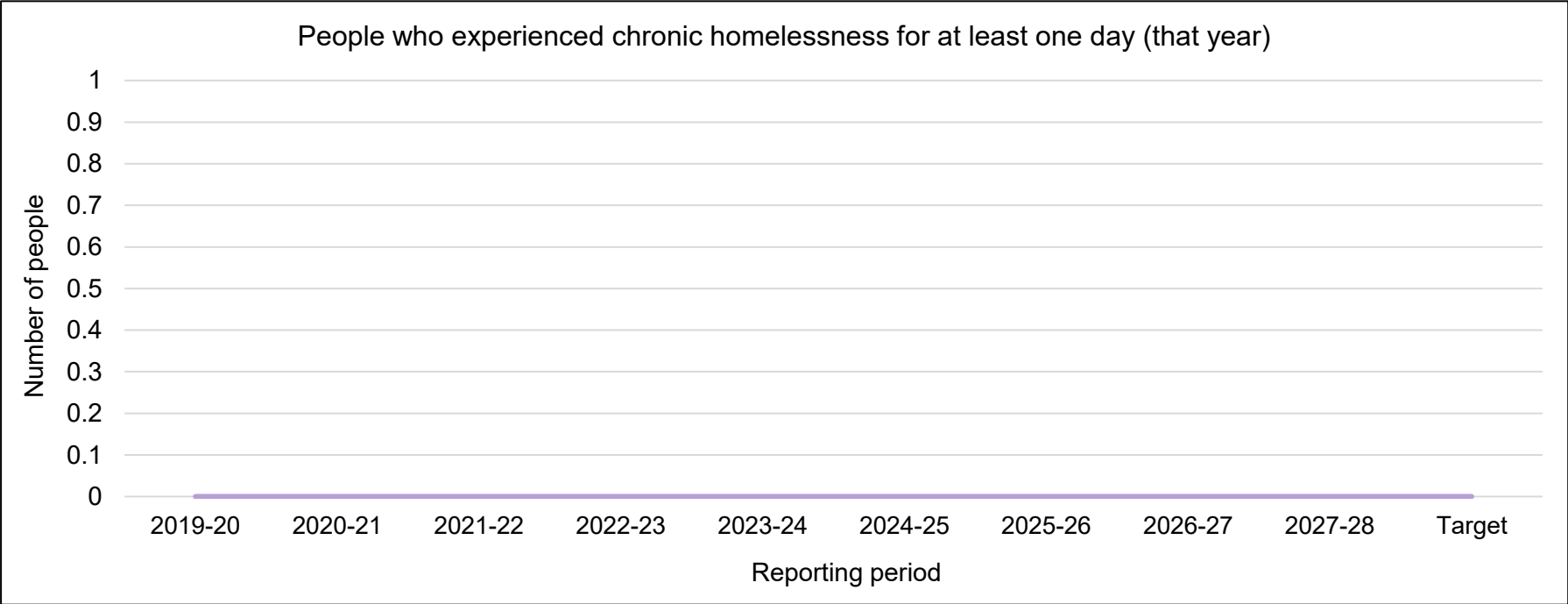




Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #5 for the reporting period.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)										



[illegible]