

COMMUNITY HOMELESSNESS REPORT SUMMARY

Regina, Saskatchewan

2021-2022

Collaboration between Indigenous and Non-Indigenous Partners

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

As part of extensive community consultations to design a Coordinated Access system that is the right fit for Regina, Flow Community Projects (contracted for CA design) worked with the Community & Capacities Initiatives (CCI) Advisory Committee on CA policy and procedure development decisions. Namerind Housing Corp. as the Reaching Home Community Entity for Regina carries both DC and IH funding streams, and was therefore able to bring representatives from Indigenous frontline housing support providers to the CCI Group. An Indigenous Advisory Group to the CCI Group was established, and met regularly to provide input into and evaluate all CA policies and procedures, HIFIS 4 parameters, as well as Assessment and Prioritization Tool decisions, both locally and nationally (through PATHS) from Indigenous perspectives. Both groups met regularly throughout the fiscal year (at times more often than monthly). The Indigenous Advisory Group provided invaluable insights into these projects, and ensured the Coordinated Access system as a whole as well as its Intake, Assessment and Referral processes and Data Collection policies and procedures are in line with OCAP principles and reflective of Indigenous worldviews and ways of helping and healing. Indigenous and non-Indigenous organizations participated in the HIFIS Advisory Committee. Successive Regina Point-in-Time Counts (2015,2018,2021) have shown that over 79% of homeless individuals in our community are of Indigenous ancestry. As such the Community Entity and the Regina Homelessness Community Advisory have substantially increased the number of Indigenous frontline homeless serving organizations funded under the Reaching Home program over the past two years. As these organizations were onboarded into the Reaching Home program, they also

became active participants in the Centralized Housing Intake Process (precursor to CA), and, moving forward, will be fully participating in Coordinated Access Regina. In preparation for the full implementation of Coordinated Access Regina and the provincial HIFIS 4 system, all organizations who submitted applications for Reaching Home funding for Fiscal 22/23 registered with the Homelessness Information Partnership Saskatchewan (HIPSK). Once Coordinated Access Regina (CAR) is established, the CAR Governance Group (CAR GG) will have designated positions for Indigenous representatives, and Indigenous specific access points will be incorporated in Regina's hybrid Coordinated Access system.

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

Namerind Housing Corporation, an Indigenous organization, is the DC and IH Community Entity for Regina. We have a combined Community Advisory Board which has 50% overall (Standing and Community members) and 75% Community member Indigenous representation. During Fiscal Year 21/22 several presentations were provided to the CAB by Flow Community Projects on Coordinated Access design and implementation, and Saskatoon Housing Initiatives Partnership as the provincial HIFIS 4 Lead on the development of this project. Some CAB members were also part of the CCI Group and/or community consultations on Coordinated Access design/policies in Regina. With regards to the provincial HIFIS 4 implementation, a representative from Métis Nation–Saskatchewan (CE for the Reaching Home -Non-Designated Indigenous Homelessness, Rural & Remote Homelessness and the Métis Distinction funding streams attended weekly Saskatchewan CE meetings to support HIFIS planning and the development of the data oversight process for the Homelessness Information Partnership Saskatchewan (HIPSK). After a community-wide Call for Expressions of Interest, the Regina Homelessness Community Advisory Board awarded the contract to stand up and operate Coordinated Access Regina (CAR) as of 01 Apr '22 to Namerind Housing Corp. As the CE and CAR will be co-located and will closely collaborate, a level of accountability to meet Reaching Home objectives and outcomes for both CAR and funded partners is added, and full participation in CA and HIFIS by all Sub-Projects can be ensured. The CAB will receive detailed reports on CAR / HIFIS operations on an on-going basis, which will support a continuous improvement process. The CAB will have representation on the CAR Governance Group, and as many CAB members are representatives of municipal / provincial government and community-based organizations connected to homelessness outside of those funded by Reaching Home, we are envisioning that the Coordinated Access system will be built out to be utilized broadly in the community over the coming years.

With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?

Yes

Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.

As detailed above, Namerind is Regina's Community Entity for both funding streams, and we have a combined DC/IH Community Advisory Board. The Regina Reaching Home program funded seven non-Indigenous and eight Indigenous organizations during FY21/22 all of whom were part of the consultation process and collaborated in the provision of the information provided in this report. As we were still in the process of implementing Coordinated Access during FY21/22, we are currently lacking robust data from which to begin fruitful discussions. Therefore, consultations with Indigenous and/or non-Indigenous organizations specifically regarding the Centralized Housing Intake Process (CHIP) data were limited. Coordinated Access Regina (CAR) is being stood up as of 01 April 2022 and Saskatoon Housing Initiatives Partnership (SHIP, HIFIS 4 Lead) projects a launch date of HIFIS 4 in Regina in fall 2022. While data is being collected in the meantime, the CE, CAR and SHIP will be working towards comprehensiveness, and we hope to be able to provide comprehensive data for the FY22/23 CHR.

Does your community have a separate IH CAB?	No

Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	14	4	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
67%	75%	33%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

Having completed system design decisions for Coordinated Access during Fiscal Year 20/21, over the past year our efforts have focused on developing CA operational policies, protocols and procedures including considerations on how to incorporate OCAP principles and Indigenous best practices.

Flow Community Projects (CA Lead) continued to provide opportunities for community engagement through Coordinated Access presentations, meetings with various stakeholders, frontline workers, management and executive management, both in the non-profit sector as well as within relevant ministries and programs in the Provincial and Municipal Government. Limited systems-mapping continued, and Flow worked with organizations to complete service provider surveys to identify the level of engagement of each provider that offers housing resources and the role that providers will play in the CA system / CA Resource Inventory. The Governance (CCI) Committee and its Indigenous Advisory Committee provided input on and oversight of CA policy and procedure development as well as creating a Triage (initial intake and assessment) tool for Reaching Home funded partners (which includes HIFIS consent) as well as for external agencies to replace use of the Vi-SPDAT.

During Fiscal Year 21/22 we continued to utilize the Centralized Housing Intake Process (CHIP) as a precursor to Coordinated Access. As such, the Community Entity and Flow worked with Phoenix Residential Society to ensure a smooth transition from the Centralized Housing Intake Process to Coordinated Access Regina.

In response to the creation of Camp Hope, the CE and Flow Community Projects (CA Lead) reviewed current CHIP procedures, created temporary policies and convened an emergency meeting with all RH funded Sub-Projects to adjust intake, assessment and prioritization to accommodate individuals from the Camp seeking housing supports. Additionally, the CE, Flow and CHIP personnel met with Camp Hope organizers to determine if we could conduct assessments at the Camp and refer residents to appropriate housing and support programs. Several RH funded partners assisted a number of Camp Hope clients during the 40 days it operated both via referral and on a walk-in (self-referral) basis. Coordinated Access Regina will be utilizing a Prioritization Matrix which among other factors (tri-morbidity, chronicity) takes into consideration where clients are currently

staying, and will therefore be able to prioritize available housing resources for people experiencing unsheltered homelessness. In early 2022, Namerind Housing Corp. began the process of recruiting, onboarding and training Coordinated Access Regina (CAR) staff.

Saskatoon Housing Initiatives Partnership (SHIP), as the Lead organization for the province-wide implementation of HIFIS 4 made excellent progress in moving this project forward for the three Designated Communities in Saskatchewan - Regina, Saskatoon and Prince Albert under the Homelessness Information Partnership Saskatchewan (HIPSK). During this period,

Outcomes-Based Approach Self-Assessment

Where does data for the List come from?	<input checked="" type="checkbox"/> Excel <input type="checkbox"/> HIFIS <input type="checkbox"/> Other HMIS <input type="checkbox"/> Other data source(s) <input type="checkbox"/> Not applicable – Do not have a List yet
In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?	Yes

Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

Data is being collected, and we are working towards comprehensiveness. We anticipate HIFIS 4 being launched in fall of 2022 and hope to have comprehensive data to report for the FY22/23 CHR.

Summary Table

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Yes	Yes	Not yet	Not yet	Not yet

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

The Centralized Housing Intake Process (CHIP) By-Name List (utilized throughout FY21/22) only included individuals formally identified as homeless to the CHIP program either via self-referral, referral from RH funded partners (frontline homeless serving organizations) or referral from external agencies. While the CE, Flow and CHIP personnel met with Camp Hope organizers to discuss conducting client assessments for prioritization and referrals to appropriate homeless serving organizations for housing and ongoing support services, this did not result in a coordinated intake procedure to CHIP of Camp residents as volunteers had to prioritize the day-to-day operations of the camp. As such, a large number of individuals who were staying at Camp Hope were not included on the CHIP By-Name List, and data from the List could not be utilized to better understand / respond to unsheltered homelessness or encampments.

In the later part of FY 21/22 we began to transition the Centralized Housing Intake Process (CHIP) to Coordinated Access Regina (CAR) with a full implementation date of 01 April 2022. Efforts were focused in Regina on setting up a pilot CAR By-Name List in Excel, and in developing processes for managing the list in HIFIS upon implementation of the HMIS. Common intake processes were designed to include the collection of mandatory HIFIS information and Housing History, which HIFIS uses to calculate length of homelessness, inflow and outflow, etc.

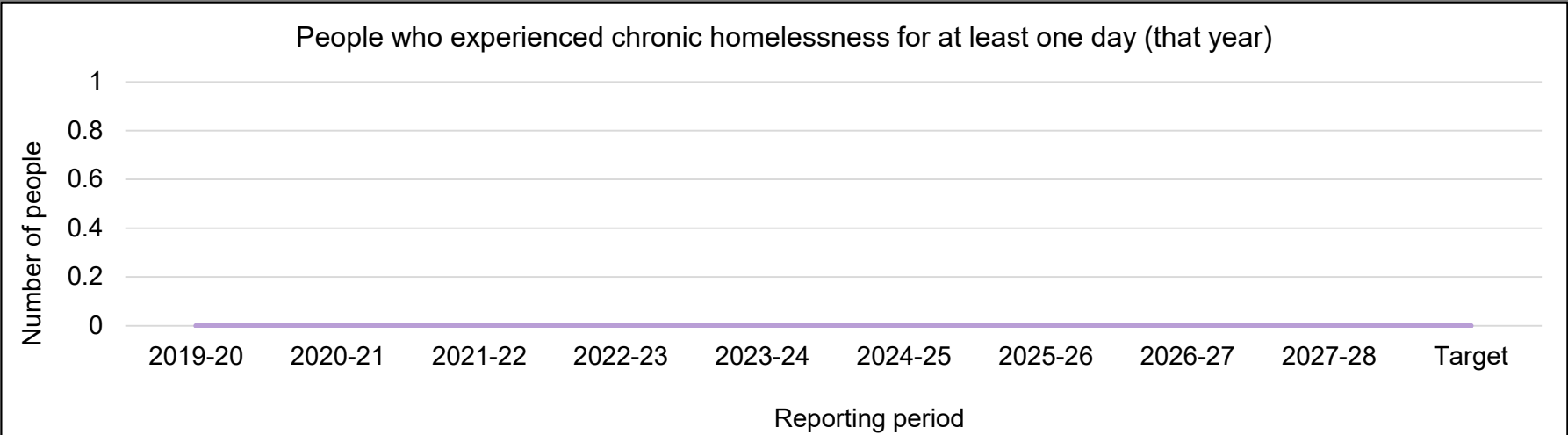
Coordinated Access Regina will be utilizing a Prioritization Matrix which among other factors (tri-morbidity, chronicity) takes into consideration where clients are currently staying, and will therefore be able to prioritize available housing resources for people experiencing unsheltered homelessness.

Community-Level Core Outcomes – Annual Data Reporting

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.



--	--	--	--	--	--	--	--	--	--	--



--

--

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

