

# Reaching Home:

## Regina Homelessness Plan

2019 – 2024

**Note:**

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## 1. Community Engagement

Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>

Regina's Plan to End Homelessness Everyone is home (2019) was developed through months of background research, consultation, and engagement beginning in December 2017, engaging a wide range of community members, service providers, multi-sectoral, and individuals with lived experience. Consultation activities included the following:

1. Implemented with key stakeholders already at the table as part of the Community Leadership Committee to oversee the development of the Plan. This Committee has representatives from all three levels of government, Chiefs from surrounding First Nations communities, and private sector and non-profit leaders.
2. A day-long community planning summit on March 21<sup>st</sup> 2018, featuring over 20 "Table Talks", consulting with over 200 community members about the priority areas for the Plan. This community summit was hosted at Regina Treaty Status Indian Services.
3. Based on the Community Summit themes, over 20 Design Labs were held between May and June 2018. These two-hour workshop sessions allowed local experts and community members to come together to identify possible solutions and actions to tackle the varying needs of individuals and families that experience homelessness in Regina. Two of the topics were focused on Indigenous engagement:
  - a. **Lived Experience - Indigenous People:** Engage with Indigenous People with lived experience around key priorities for the Plan
  - b. **Reconciliation - Indigenous Leadership:** Explore with Indigenous leaders ways to integrate and prioritize reconciliation and ending Indigenous homelessness into the Plan
4. 72 online surveys were completed. The survey asked participants what they think is needed to see a reduction in homelessness in Regina.
5. Focus groups were held to engage people with lived experience of homelessness in Regina and hear about what has been successful and where the gaps are in the local homelessness serving system.

## 2. Investment Plan

In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream *and* Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

Designated Communities (DC) including CCI	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	40%	35%	30%	30%	30%
<b>Prevention and shelter diversion</b>	10%	10%	22.6%	25%	25%
<b>Support Services</b>	30%	25%	20%	15%	15%
<b>Capital Investments</b>	0%	5%	0%	5%	5%
<b>Coordination of Resources and Data Collection</b>	5%	10.7%	14%	11.5%	11.5%
<b>Administration</b>	15%	14.3%	13.4%	13.5%	13.5%
<b>TOTAL</b>	100%	100%	100%	100%	100%

Indigenous Homelessness (IH)	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	40%	35%	30%	30%	30%
<b>Prevention and shelter diversion</b>	10%	10%	25%	25%	25%
<b>Support Services</b>	30%	25%	21%	21%	21%
<b>Capital Investments</b>	0%	5%	5%	5%	5%
<b>Coordination of Resources and Data Collection</b>	5%	10%	4%	4%	4%
<b>Administration</b>	15%	15%	15%	15%	15%
<b>TOTAL</b>	100%	100%	100%	100%	100%

Our community recognizes that Reaching Home is a service-based program that has limited capacity to support capital projects. As such, the bulk of our community funding will be allocated towards housing services and support services. The community determined that it was also important to invest in prevention and shelter diversion activities, as well as coordination of resources and data collection.

### 3. Cost-Matching Requirement

In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.

Please refer to the table below for an annual breakdown of funding expected from other sources in order to cost-match Reaching Home Designated Communities stream funding. Through the Designated Community funding stream, our community will seek to receive in 2019-20: \$752,164, in 2020-21: \$739,664, in 2021-22: \$830,685, and through 2022-24: \$824,535 from Reaching Home.

Projected Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
National Housing Strategy (National Housing Co-Investment Fund and Affordable Housing innovation Fund)	\$353,333	\$353,333	\$353,333	\$353,333	\$353,333	\$1,766,665
Province (Ministry of Health, Justice, and Social Services)	\$213,333	\$213,333	\$213,333	\$213,333	\$213,333	\$1,066,665
City of Regina	\$20,000	\$20,000	\$20,000	\$20,000	\$20,000	\$100,000
Province (Saskatchewan Housing Corp)	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$250,000
Non-profit organizations	\$250,000	\$250,000	\$250,000	\$250,000	\$250,000	\$1,250,000
<b>TOTAL</b>	<b>\$886,666</b>	<b>\$886,666</b>	<b>\$886,666</b>	<b>\$886,666</b>	<b>\$886,666</b>	<b>\$4,433,330</b>

#### 4. Coordinated Access

Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions.

Everyone is home (2019) identifies the targets for Coordinated Access as follows: Regina has a Centralized Housing Intake Process (CHIP) for Phoenix's HOMES Housing First program, which convenes a handful of organizations to coordinate services and prioritize individuals for Housing First intervention. During the 2019-2022 years, work will be done to scale up the existing CHIP program into a systems-wide Coordinated Access model that matches people within the full continuum of services.

To engage the Indigenous Organizations on the design of Coordinated Access, a comprehensive outreach with Indigenous community partners in the housing and homelessness sector will be hosted. This will be to discuss Indigenous Organizations' needs for a Coordinated Access system, Plan implementation, and needs for comprehensive understanding of local service provider data via community systems mapping.

In 2019-2020, we will complete a community-wide systems mapping exercise with service providers to ensure comprehensive understanding of program capacities, existing gaps, and leveraging strengths.

- Do comprehensive outreach with community partners in housing and homelessness sector, as well as related public systems re: Plan implementation and need for comprehensive understanding of local service provider data via community systems mapping.
- Promote systems mapping exercise and send out survey, utilizing networks from working group.
- Analyze data from systems mapping exercise to develop: An up-to-date resource directory for all services available to people at risk of or experiencing homelessness in a community;
  - Mapping of the locations of the various community resources to discern location patterns;
  - Categorization of all programs by target population, eligibility criteria, geographical scope, service model and focus;
  - Real-time occupancy report to show what spaces are available in services;
  - Clear eligibility, referral and access for people seeking support;
  - A feedback loop from clients/users of services to each of the resources, and;
  - Performance indicators to track community demand and feedback on services

Build out HIFIS 4 across Regina in order to have access to consistent, real-time data within the homeless-serving sector - Leverage federal support for homelessness data collection coming in the federal strategy, Reaching Home.

- Develop HIFIS 4 & Coordinated Access Implementation Committee / Working Group to oversee the initial implementation and parameters of HIFIS 4, with broad sector representation including shelters, Violence Against Women (VAW) sector, corrections, child welfare, mental health & addictions, and other social services.
- Develop clear communications materials (PowerPoint, one pager, etc.) explaining timeline launch, purpose, and value of HIFIS 4 as part of achieving greater systems integration, and in line with Plan goals.
- Promote widely across the sector to build buy-in.
- Provide HIFIS 4 training for agency staff implementing it.

- Ongoing engagement to bring on board as many agencies as possible to HIFIS 4 to support full systems integration and outreach with agencies connected to the housing sector to explore ways to integrate HIFIS 4 with their data, including shelters, VAW shelters, mental health and addictions services, and justice sector stakeholders.
- Engage with the federal government around resources and supports to scale up HIFIS4

Work with public systems to facilitate data-sharing and integration in order to identify the inflows and outflows of homelessness for more targeted policy change and funding support.

- Begin engaging provincial public systems, including Sask. Housing, Social Services, Central Services, Justice and Health (including treatment facilities) to develop data framework for individuals who experience homelessness between systems.
- Begin track inflows from public systems as part of data collection work.
- Engage provincial system stakeholders, to align efforts and enhance positive housing transitions from provincial systems.

Enhance the existing Coordinated Housing Intake Process (CHIP) to be a system wide Coordinated Access model that connects people with the full continuum of services, with support from the federal government under the Reaching Home homelessness strategy.

- Work with HIFIS 4 and Coordinated Access Committee to determine a Coordinated Access model that leverages and builds on existing infrastructure.

Develop performance management framework including the development of system-wide KPIs..

- Use systems mapping data to form the base of this framework, with key baseline targets set based on current sector data.

The goals for a Comprehensive Coordinated Access Model in Regina will be:

- Work with public systems to facilitate data-sharing and integration in order to identify the inflows and outflows of homelessness for more targeted policy change and funding needs.
- Utilize data to support a shift toward prevention and diversion to meet the needs of those at highest imminent risk for homelessness.
- With support from the federal government under the Reaching Home homelessness strategy, scale the existing CHIP into a systems-wide Coordinated Access model that matches people within the full continuum of services.
- Develop performance management framework including the development of systems-wide KPI's.

## 5. Community-Wide Outcomes

If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.

Additional outcomes identified in Everyone is home (2019) for Regina throughout the five year timeline will also include the development of streamlined methods for reporting on the following Key Performance Indicators (KPIs), to ensure that progress is being measured and leveraging data infrastructure. The baseline data for the following KPIs will be measured during the first year of implementation of Regina's Plan to End Homelessness:

### Lived Experience

- Participants (including shelter, Housing First etc.) report being moderately or highly satisfied nearing 100%.

### Homeless Serving System

- Number of unsheltered and emergency sheltered persons decreasing year-over-year towards 0.
- Length of stay in emergency homeless shelters/unsheltered as measured by the number of bed nights for each unique person decreasing year-over-year towards 0.
- *Length of time experiencing homelessness decreasing year over year \**
- Number of young people ages 13-24 experiencing homelessness decreasing year over year towards zero.
- Number entering vs exiting homeless-serving system is steady or decreasing rate.
- Percentage of positive homeless-serving system exits (above 90%).
- *Number of turnaways from service decreasing towards zero \**
- <10% of those who exit homelessness return within 12 months
- Number in emergency shelter and transitional housing/outreach with no previous homelessness experience decreasing year-over-year towards 0.

### Public Systems

- Percentage entering the homeless-serving system from other public systems consistently decreasing over time (e.g., child protection; education, corrections; social housing; health, addiction treatment etc.).

## 6. Official Language Minority Communities

The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.

The City of Regina is committed to ensuring that we address the needs of homeless persons in both official languages. We include a clause in all sub-projects agreements to ensure that service providers are prepared to offer services in the minority official language, should there be a request. We will also continue to monitor the demand for services in the official minority language on an ongoing basis so that a right mix of sub-projects is in place to support the OLMCs.

### References:

Everyone is home. (2019). A five-year plan to end chronic and episodic homelessness in Regina. Retrieved from <http://endhomelessnessregina.ca/wp-content/uploads/2019/06/P2EH-Full-Final-0610.pdf>

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.